



GUEST POLICIES

Please DO NOT

- Use cell phones/cameras/stereos anywhere on the resort, except for inside the hotel rooms. Laptops, Ipads, kindles, or tablets are permitted on the grounds IF a Desert Sun Resort business card is taped over the camera lens. Homeowners are allowed to use their laptops and cell phones at the HOA salt water pool.
- Gawk at guests. Any complaints or gawking will be addressed and dealt with aggressively.
- Wear swimming suits/undergarments at any time for any reason. No clothing is necessary at any time, anywhere within the facility.
- Behave or act in any way that disrupts the peace and harmony of Desert Sun Resort, LLC. Any action or activity that is abusive, intimidating or dangerous to any guest, employee, or to the resort is prohibited.
- Swim in any of the waterways. Desert Sun Resort, LLC and/or JEY Properties, LLC are not responsible for accidents or injuries resulting from any use of Desert Sun Resort's waterways.
- Take glass out of the restaurant or possess glass on or around pool areas
- Use any of Desert Sun Resort's pools or hot tubs if you have any open wounds, sores, or contagious medical conditions.
- "Reserve" a seat by placing and leaving a personal belonging unattended before 7am.
- Use personal umbrellas on property.
- Climb on the waterfalls.
- Use abusive (foul) language or insults towards any other person.
- Bring coolers outside of your room. The Oasis Café and Gift Shop are conveniently located within walking distance of our pools and provide a variety of food and beverage items for you to purchase.
- Bring your pets on premises or in guest rooms.
- Our guests can view their room folio from their mobile phones by visiting the link below. After you click the link you will need to click MOBILE at the bottom then click "view guest folio". You will need your room number, last name, and last 5 digits of the credit card you used at check in.
- <https://outlook.desertsunresort.com/iqreservations/asp/IQHome.asp>

Smoking Policy:

All rooms are non-smoking. Smoking is **only** permitted in the designated areas. Smoking is not permitted in the condo pool area. Smoking just outside of the Chaparral or Courtyard rooms is prohibited. The use of illegal drugs of any kind will not be tolerated.

Quiet Time Policy:

DSR enforces a Quiet Time policy between 11:30pm and 8am within our guestrooms as well as hallways, stairwells, pools, hot tubs, and common areas. Please do not congregate during our quiet time. We do realize some of our guests are trying to have fun at night, but we must also ensure a safe and quiet atmosphere for all of our guests.

To remain consistent with other upscale resorts in our area, DSR does not allow coolers anywhere outside of your room. The Oasis Cafe and Gift Shop are conveniently located within walking distance of our pools and provide a variety of food and beverage items for you to purchase.



GUEST POLICIES

Our entire staff is honored to have you as our guest and we look forward to making your visit perfect in every way. During your stay, you will enjoy the beautiful surroundings providing you with the perfect relaxation at our resort. We invite you to discover the recreation and spa services available here.

Here are a few guidelines to make your stay as stress free as possible:

Please DO:

- Report any offensive behavior to management immediately. Overt sexual behavior, or the appearance of overt sexual behavior is strictly prohibited. Desert Sun Resort will not tolerate any sexual conduct in public.
- Swim at your own risk. Follow posted hot tub guidelines. There are never any Life Guards at any of Desert Sun Resort's pools or hot tubs.
- Enjoy your floats and rafts in the pools, so long as the pools are not crowded.
- Shower and rinse off before entering the pools and hot tubs.
- Participate in athletic activities, but only at your own risk. Each participant shall be solely
- Be responsible for his/her own safety, and shall wear all necessary and appropriate safety equipment to prevent injury. Desert Sun Resort, LLC and/or JEY Properties, LLC are not responsible for accidents or injuries.
- Proper naturist etiquette requires use of a towel while seated when nude.
- Check out time for hotel and condo guests is 12pm. Late check outs are available depending on availability at the front desk. Day visitors are required to leave the grounds no later than 6:30pm.
- Our sprinkler system is activated during the evening. Please remember to bring in your towels and belongings to protect them from the water. Also, please be CAUTIOUS when using the walkways as the pavement may be slippery when wet.
- Enjoy Desert Sun Resort's quality food and beverages.
- Close out your restaurant or night club tabs. 18% gratuity will be added to any unsigned BBNC checks.
- Note that security cameras are located outside the resort grounds and on the front desk. There are NO security cameras located in the resort, except for the front desk.